

## CLIENT INFORMATION

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone number safe to call: \_\_\_\_\_ (home) \_\_\_\_\_ (cell)

Date of Birth: \_\_\_\_\_ Email: \_\_\_\_\_

Marital Status:

Never Married  Common Law  Married  Separated  Divorced  Widowed

Please list any children/age: \_\_\_\_\_

Occupation: \_\_\_\_\_ Education Level: \_\_\_\_\_

---

How did you hear about us?

Psychology Today  Website  211  VCARS  Dr. Referral  Friend  Other \_\_\_\_\_

---

Emergency Contact name and relationship: \_\_\_\_\_

Emergency Contact phone number: \_\_\_\_\_ (day) \_\_\_\_\_ (evening)

---

Reason for seeking counselling:

\_\_\_\_\_

\_\_\_\_\_

Present Illnesses:

\_\_\_\_\_

Present Medications:

\_\_\_\_\_

Alcohol Use (Please Describe): \_\_\_\_\_

Drug Use (Please Describe): \_\_\_\_\_

Name of Physician: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Phone: \_\_\_\_\_

Would you permit Roca Counselling to discuss your progress with your physician upon occasion, if appropriate? YES NO

---

Credit card#: \_\_\_\_\_ Expiry: \_\_\_\_\_ CVV: \_\_\_\_\_

### FOR DIRECT BILLABLE INSURANCE:

Extended Health Insurance Provider: \_\_\_\_\_ Policy No.: \_\_\_\_\_

I.D. # \_\_\_\_\_ Claim/Cert#: \_\_\_\_\_ Coverage: \_\_\_\_\_

---

# ACKNOWLEDGEMENT OF INFORMED CONSENT TO TREATMENT

## LIMITS OF CONFIDENTIALITY

The law protects the privacy of all communications between a client and a therapist. In most situations, we can only release information about your treatment to others if you sign a written authorization form. There are other situations that require only that you provide written, advance consent. Your signature on the accompanying Acknowledgment of Informed Consent to Treatment form provides consent for those activities, as follows:

**CONSULTATION:** Your therapist may occasionally find it helpful to consult with other professional members about a case. If you don't object, your therapist will not tell you about these consultations unless he or she feels that it is important to your work together. Your therapist will note all consultations in your Clinical Record.

**DUTY TO WARN & PROTECT:** When a client discloses intentions or a plan to harm another person, the mental health profession is required to warn the intended victim and report the information to legal authorities. In cases in which the client discloses or implies a plan for suicide, the health care professional is required to notify legal authorities and make reasonable attempts to notify the family of the client.

**ABUSE OF CHILDREN & VULNERABLE ADULTS:** If a client states or suggests that he/she is abusing a child (or vulnerable adult) or has recently abused a child (or vulnerable adult), or a child (or vulnerable adult) is in danger of abuse, the mental health professional is required to report this information to the appropriate social service and/or legal authorities.

**COURT ORDER OR SUBPOENA:** Upon receipt of such a document, Roca Counselling Corp, will make every effort possible within the scope of its resources to resist the release of records or files of clients. We will contact and inform you of the order and the steps we are taking.

**CONCLUSION:** Your signature below on the Acknowledgement of Informed Consent to Treatment form indicates you have read the information in this document and agree to abide by its terms during our professional relationship.

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Therapist Signature

\_\_\_\_\_  
Date

## CANCELLATION AND PAYMENT POLICY

**CANCELLATION NOTICE:** Roca Counselling Corp. requires a minimum period of 24 hours notice prior to your appointment to cancel your scheduled session. In the event that the required notice is not provided and the session cannot be filled, the fee for the missed appointment will be incurred.

**PUNCTUALITY:** It is the responsibility of the client to arrive on time for the appointment in order to assure the full 50 minutes of therapy. If the client is late, it is not guaranteed that the full time will be received; however the full 50 minutes will be billed to the client. Unless 24 hours notice is given, if a session ends prior to the 50 minutes by the client, then the full session fee is charged.

**PAYMENT:** The current fee for service is \$150.00 / session. It is the responsibility of the client to provide payment by Credit Card, Debit, or E-Transfer to [jendelaroca@yahoo.ca](mailto:jendelaroca@yahoo.ca) for services rendered for each session. Payment is due upon receipt of invoice. If payment is not received within 14 days, then the credit card provided on the intake forms will be charged.

It is the responsibility of the client to ensure that any insurance benefits cover Registered Social Worker, MSW, RSW. A receipt is emailed with all required information to claim on insurance benefits. If your account become past due, a 3% (three percent) late charge will be applied to balances over 30 days. In the event that an account becomes delinquent, further collection action may commence.

**TERMINATION OF SERVICES:** At the conclusion of therapy, or in the event that therapy must end before set goals are achieved, please notify the therapist as soon as possible in order to facilitate an amicable and structured conclusion to set you on your way.

**CONCLUSION:** It is the hope and objective of Roca Counselling Corp. to maintain a reputable relationship of integrity with clients in order to facilitate the process of healing, growth, and progression.

I, the undersigned, agree to abide by the above stated Cancellation of Appointment and Payment Policy as set out by Roca Counselling Corp.

---

Name

---

Signature

---

Date